

SOFTWARE ENGINEERING AT MOTOROLA SOLUTIONS

Jeff Yakey

Educational background

- 1993 – Graduated from Belvidere High School
- 1997 – B.A. from Wartburg College, Waverly IA
 - ▣ Double major in Computer Science and Mathematics
- 1999 – M.S. from Iowa State University in Computer Science
 - ▣ Specialized in Algorithmic Robotics

Career at Motorola

- 1999 – 2002: Japan VLR Group
 - ▣ Worked on the MSC/VLR subsystem of the EMX-V CDMA Cellular Switch
 - ▣ Embedded real-time software developed in C/C++
 - ▣ PPC processor running LynxOS RTOS
- 2002 – 2003: MMSC project
 - ▣ Initial development of the Delivery Manager subsystem of the Multimedia Messaging Service Center
 - ▣ Developed in C++ on the HP/Tandem NonStop high availability platform (Guardian OS)

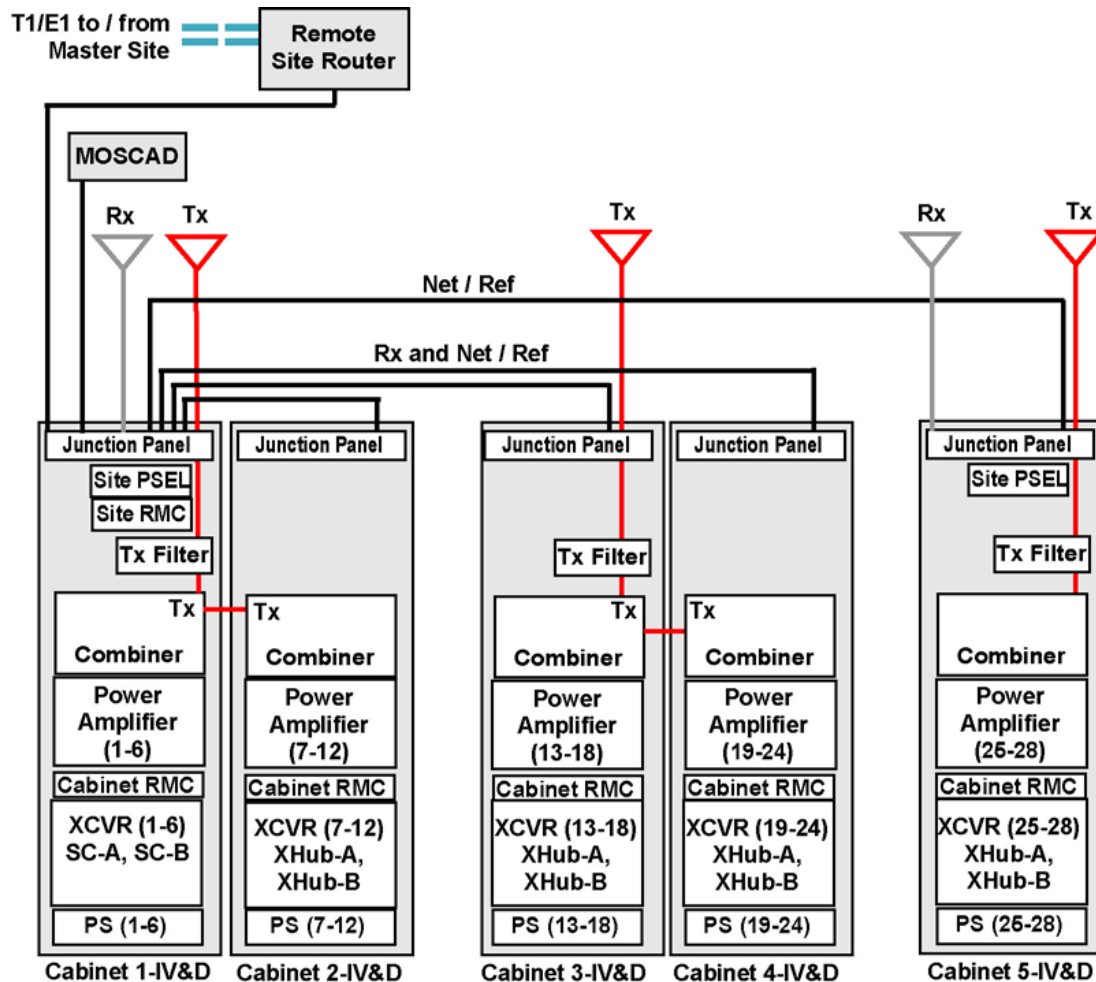
Career at Motorola

- 2003 – Present: Repeater Software
 - ▣ Product Architect on the G-Series Product Platform, using Enea OSE RTOS
 - ▣ High Performance Data Base Radio
 - Public safety TDMA data base radio operating in 25 kHz channels
 - ▣ X2 TDMA
 - TDMA voice in 6.25 kHz equivalent channels (2 slots in 12.5 kHz)
 - ▣ High Speed Data Base Radio
 - Update to HPD BR to operate in 50 kHz channels
 - ▣ Conventional Base Radio
 - Adding analog voice and multi-frequency features

GTR 8000 Expandable Site Subsystem



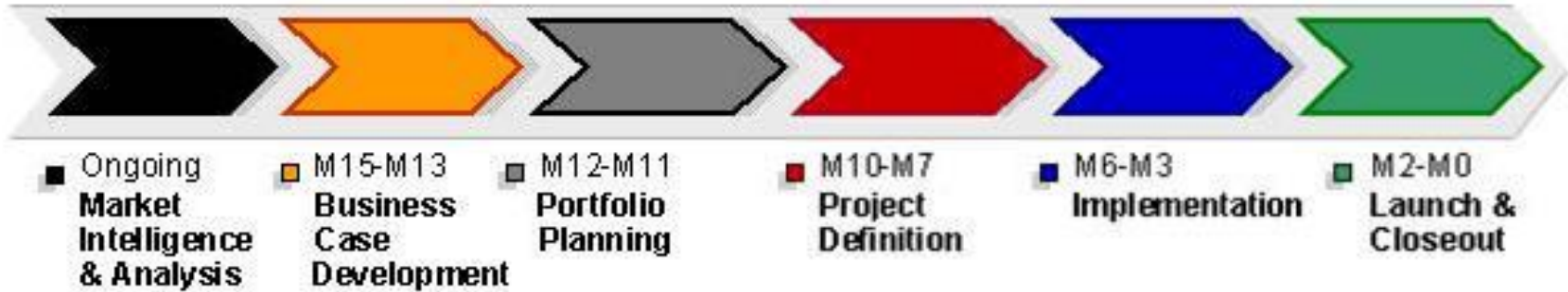
ASTRO Radio Site Architecture





Product/Project Development Process

Motorola M-Gates



- Corporate wide process for market and product line planning with system and product development teams
- Comprised of 16 gates grouped into 5 phases

M13 - Estimation

- Feature requests are generated by business teams, based on customer requests or market analysis
- Technical experts generate a ROM (Rough Order of Magnitude) estimate for FRs
 - Features are estimated in staff-months
- Business teams prioritize features based on customer need and cost
- Features are selected for a system release and locked down

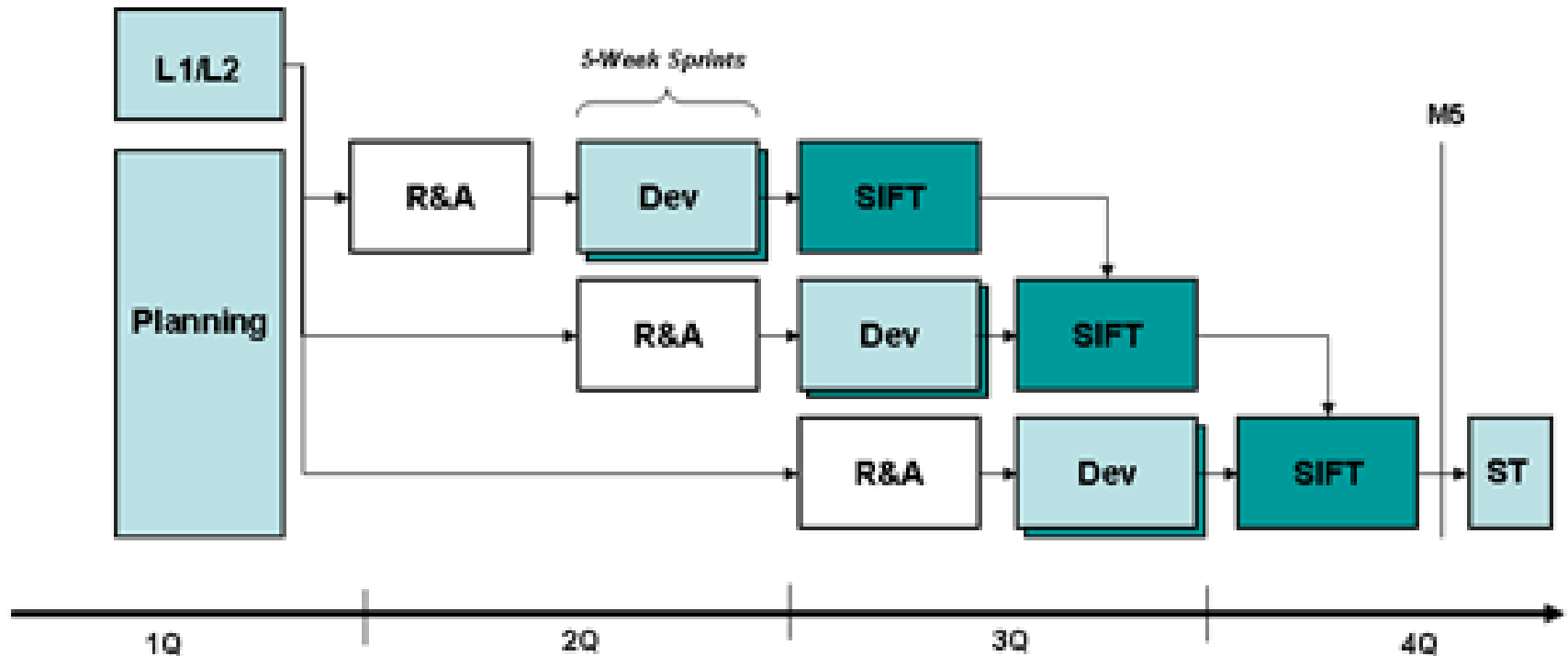
M11 - Scope Lockdown

- System release feature estimates are refined based on further input from system design team
 - ▣ High level system design approaches are analyzed
 - ▣ Tradeoff is usually between customer needs (extra features) and cost
- Predicted project metrics are generated based on M11 estimates :
 - ▣ Project staffing profiles
 - ▣ Defect arrival/resolution profiles
 - ▣ Test execution profiles

M7 - System Design Complete

- System design team creates L2 requirements, allocated to subsystems
- Feature/product architects participate in L2 design and requirements reviews
- Large features (>500 SM) may follow System Level Agile Process (SLAP)
 - ▣ System requirements are developed iteratively
 - ▣ Subsystem development teams implement L2 requirements
 - ▣ Allows for earlier testing of system integration

System Level Agile Practice (SLAP)



Requirements creation

- Product level (L3) requirements are captured in Telelogic (now IBM Rational) DOORS requirements management tool
 - ▣ Requirements database allows embedding of objects (images, tables, etc.)
 - ▣ Provides linkage and traceability mechanisms for upstream and downstream requirements
- Inter-product protocols are captured in Interface Control Documents (ICDs)

DOORS

"TR-SS-RMSE-3TRD-SUMMIT Site Requirements" current 8.4 in /CGISS RMSE Database/Documents/Technical Requirements/WSDD/Site Sub-System/3-Level - Site Documents/SUMMIT Site 3TRD ...

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All levels

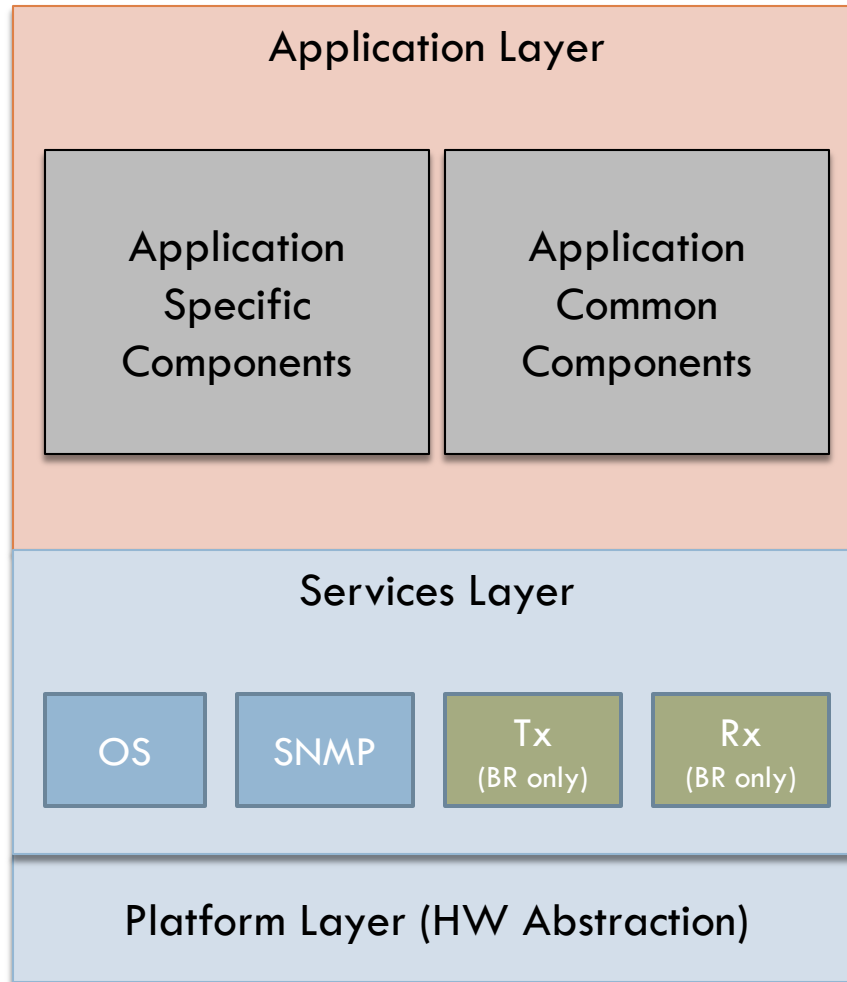
TR-SS-RMSE-3TRD-SUMMIT S

- 1 Purpose
- 2 Scope
- 3 Glossary of Terms
- 4 Fixed Radio Subsystem Overview
- 5 SUMMIT BTS Requirement
 - 5.1 BTS Interfaces
 - 5.1.1 Land Line Interfaces
 - 5.1.1.1 Physical Layer
 - 5.1.1.1.1 Analog Wireline Interfaces
- 5.2 Environmental Requirements
- 5.3 Performance
- 5.4 Physical Requirements
- 5.5 Availability
- 5.6 Service/Maintenance
- 5.7 Migration to Summit
- 5.8 System Migration
- 5.9 Regulatory Requirements
- 5.10 BTS Operational Modes
- 5.11 Costs
- 5.12 Manufacturability
- 5.13 Obsolescence
- 5.14 Testability
- 5.15 Capacity
- 5.16 Security
- 6 System Features THIS SECTION

Architecture

- Architecture decomposes feature into major software components
 - ▣ Focus is primarily on interfaces and interactions between components
 - ▣ L4 Requirements are written to formalize these interactions, and are traced to L3 requirements
 - ▣ Goal is to write requirements that can be unit tested
- Architecture and design patterns are used throughout products
 - ▣ Layers pattern
 - ▣ Active Object and Capsule (UML RT) patterns

GTR Layered Architecture



Repeater Software Agile Process

- Based on Scrum agile process
- Development teams work in 5 week iterations
- Best team size is 4-6 developers
- Iterative Lifecycle
 - ▣ Rapid feedback and learning in short cycles
- Collaborative Teaming
 - ▣ Teams produce better results than individuals
 - ▣ Manage themselves to make better decisions
- Development continuously validates quality

Agile Practices

- Agile Project Management
- Automated Testing
- Continuous Integration
- Customer Proxy
- Daily Stand-Up
- Iterative & Incremental Development (IID)
- Paired Development
- Refactoring
- Retrospectives
- Test-Driven Development (TDD)

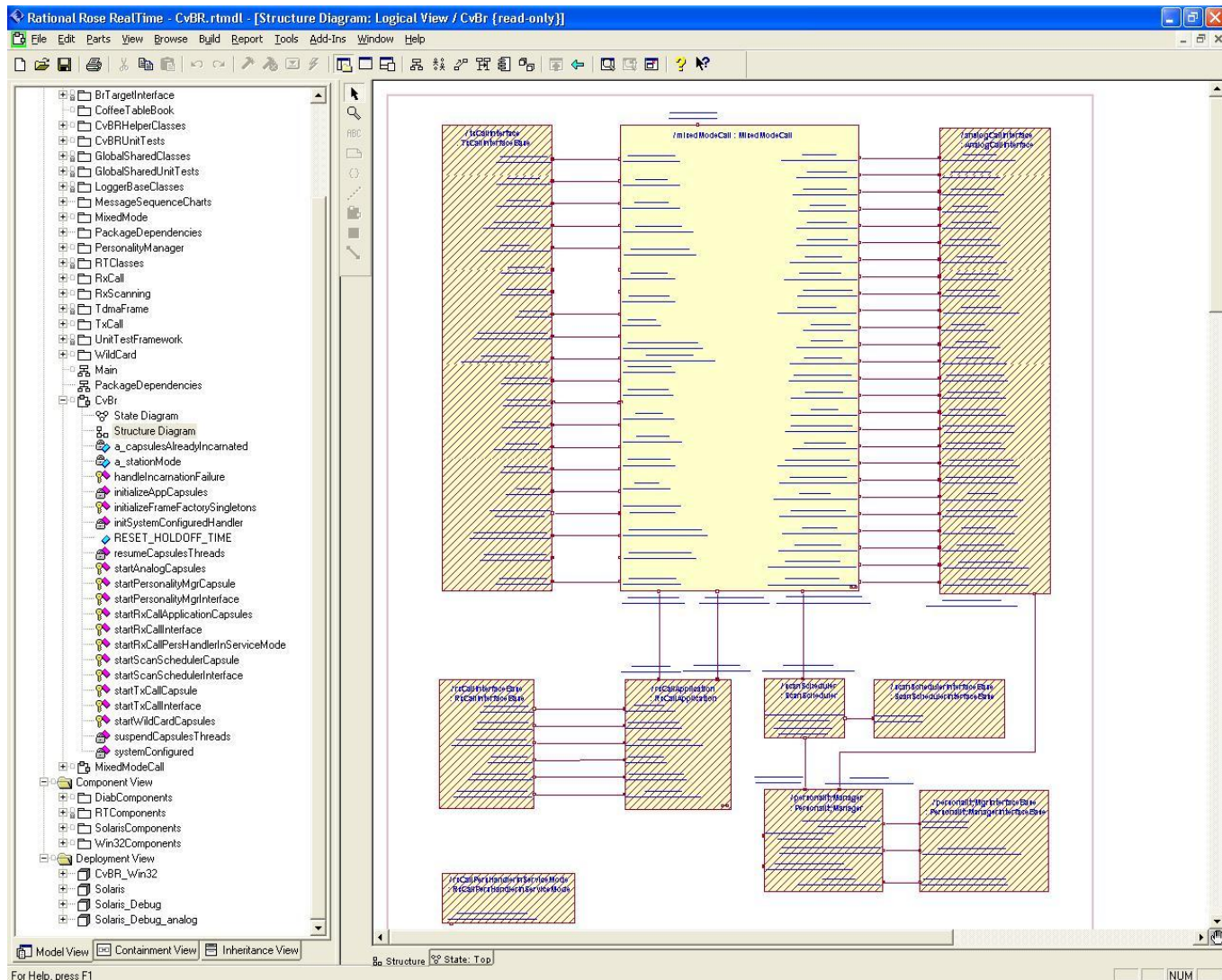
Calendar for Agile Development

5 Week Iteration Calendar							
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
				Team Lead Coordination Meeting	Kickoff		
	Legacy Walkthrough Scenario Scrub	Design Blitz	Planning Game		Informal Design Review		<-- Establish Design
	Planning Game	Start TDD		Design/AR FTR			<-- Lockdown Design
	Planning Game		Complete TDD	Prepare Packets	Code Walkthrough		<-- Implementation
		Test FTR		Code FTR			<-- FTR/Rework
		Postmortem			Kickoff		<-- Pad Week

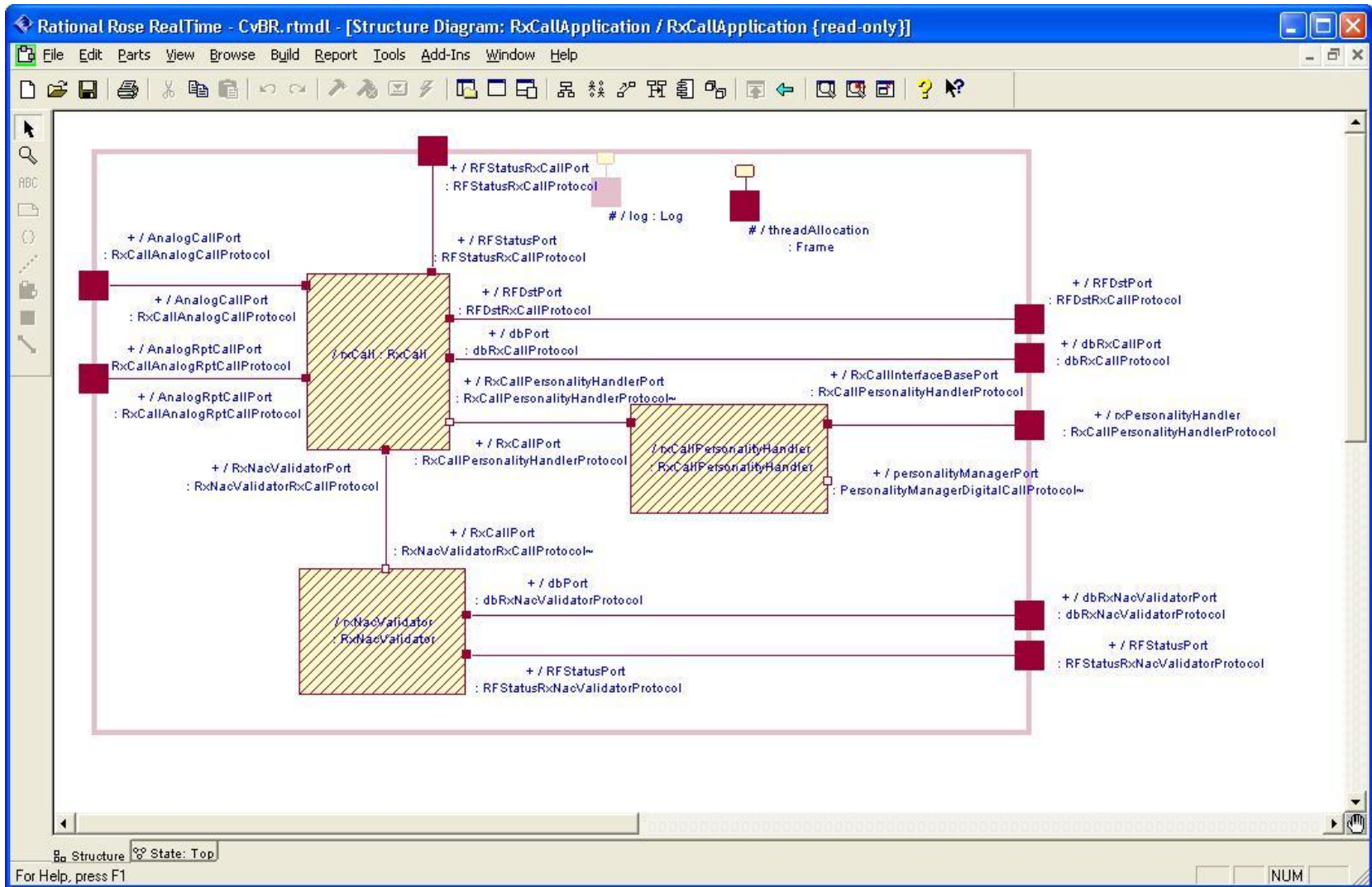
Development tools

- C++/C/PPC Assembly
- Rational Clearcase (Configuration Management)
- Rational Rose Realtime (UML)
 - ▣ Auto-code generation
- Cppunit/RoseRT Capsule test framework
 - ▣ Automated unit test execution
- Electric Cloud e-make/Commander
 - ▣ Automated/parallel build utilities
 - ▣ Formerly used CruiseControl
- Codewarrior Debugger/PowerTAP JTAG
- Perl/Python (automation scripts, data processing, testing)
- Wikis

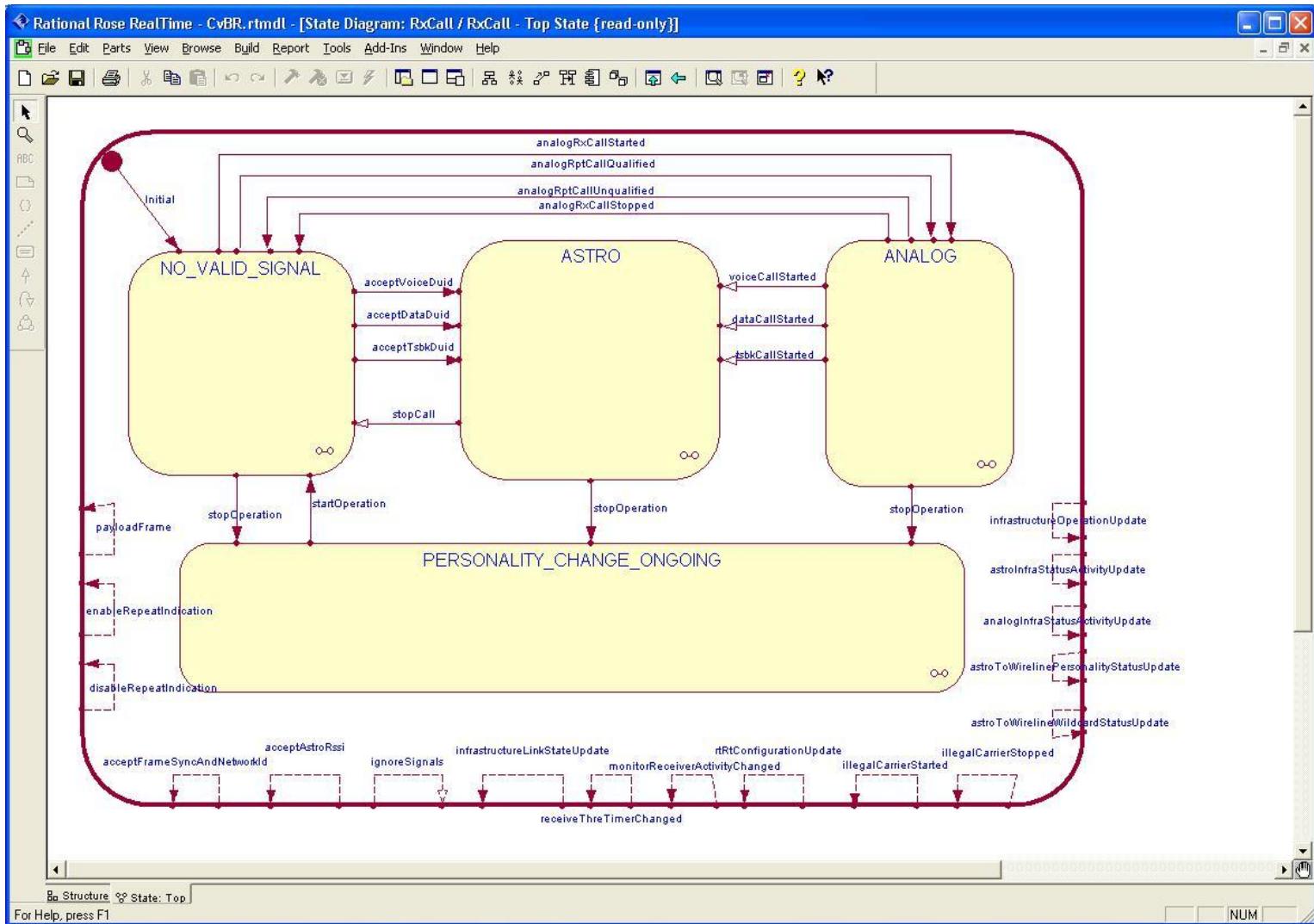
Rational RoseRT – Structure Diagrams



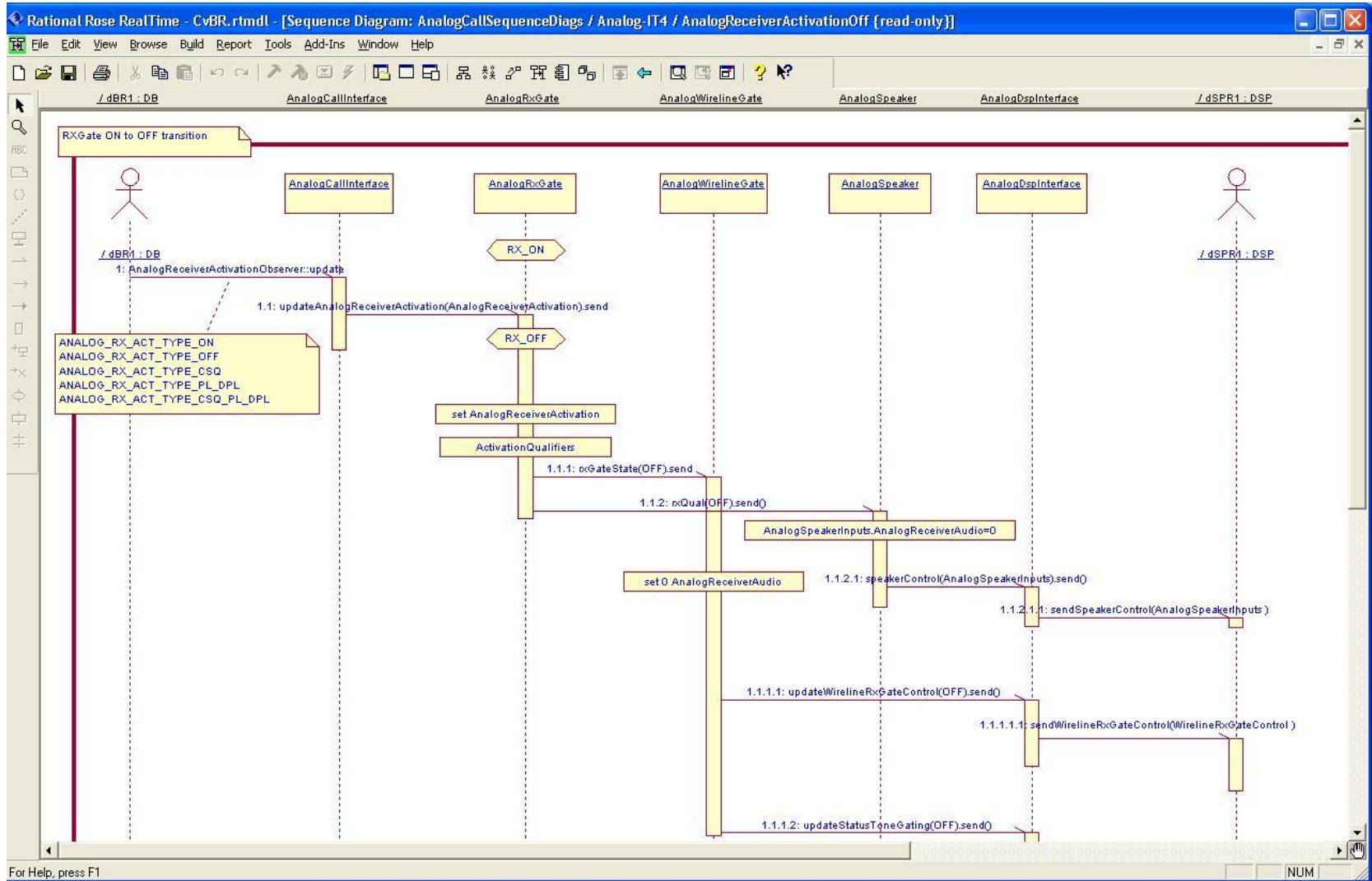
Rational RoseRT – Capsules



Rational RoseRT – State Machines



Rational RoseRT – Message Sequence Charts



Formal Technical Review (FTR)

- Peer review process
- All deliverables (requirements, ICDs, design, code) are required to be reviewed
- Improved quality reduces cost of fixing escaped defects

Project Management Tools

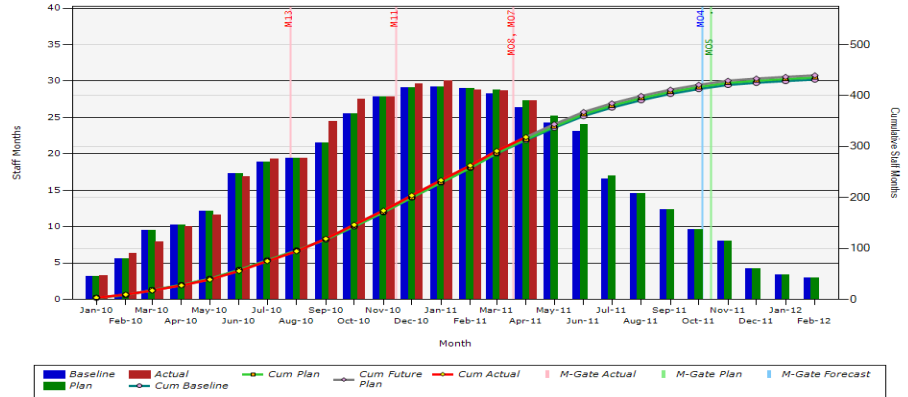
- Version One (Agile Project Management Suite)
- ClearQuest (Defect Management)
- Metrics data collected from tools

Sample Agile Project Metrics

Project Resource Comparison

Mixed Mode GTR, Dig Conv on GTR (Part 2)

Effort Type: Headcount -- Jan 2010 to Mar 2012
 Team(s): WRS-ASTRO/InfraRS
 Dep(s): PO200,PO210,PO218

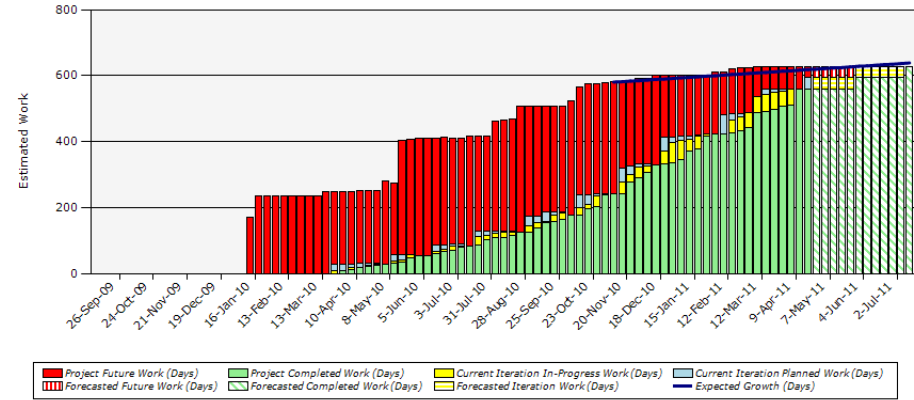


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Burnup

Mix Mode GTR / DEV / GTR Host / GTR Host KRK
 (S)INFRASTRUCTURE, (P)GTR, (C)CONVRPTR, (F)APP

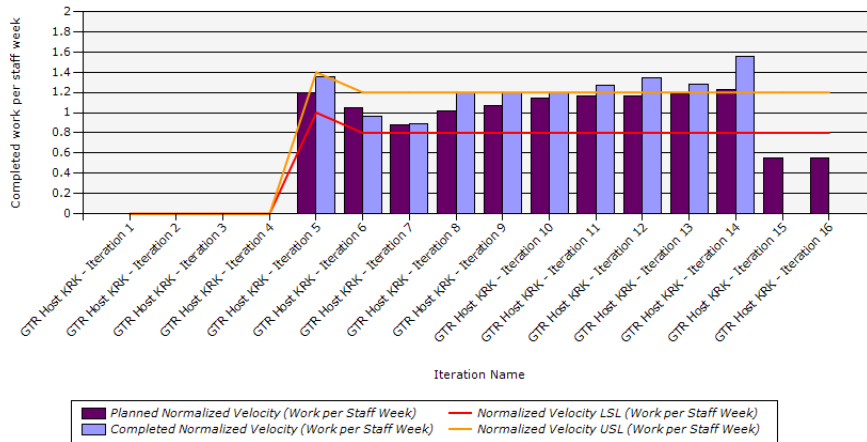


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Normalized Velocity

Mix Mode GTR / DEV / GTR Host / GTR Host KRK
 (S)INFRASTRUCTURE, (P)GTR, (C)CONVRPTR, (F)APP



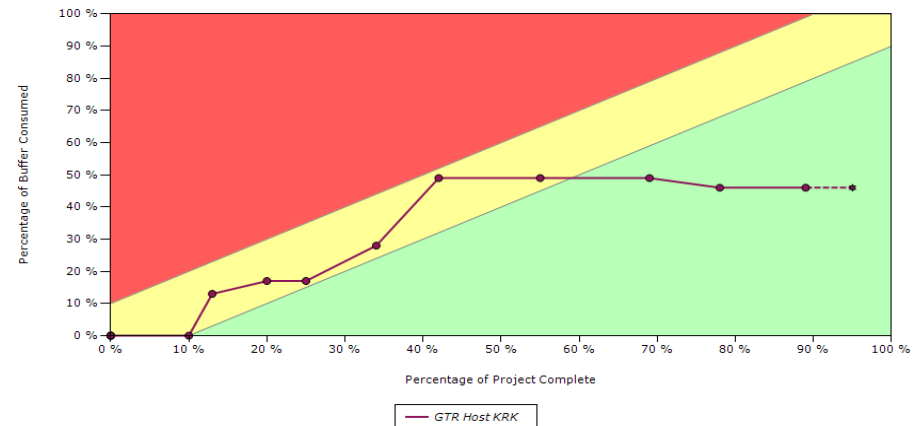
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Buffer Consumption

Mix Mode GTR / DEV / GTR Host / GTR Host KRK
 (S)INFRASTRUCTURE, (P)GTR, (C)CONVRPTR, (F)APP

Points on the chart capture snapshots of the buffer taken after each iteration.



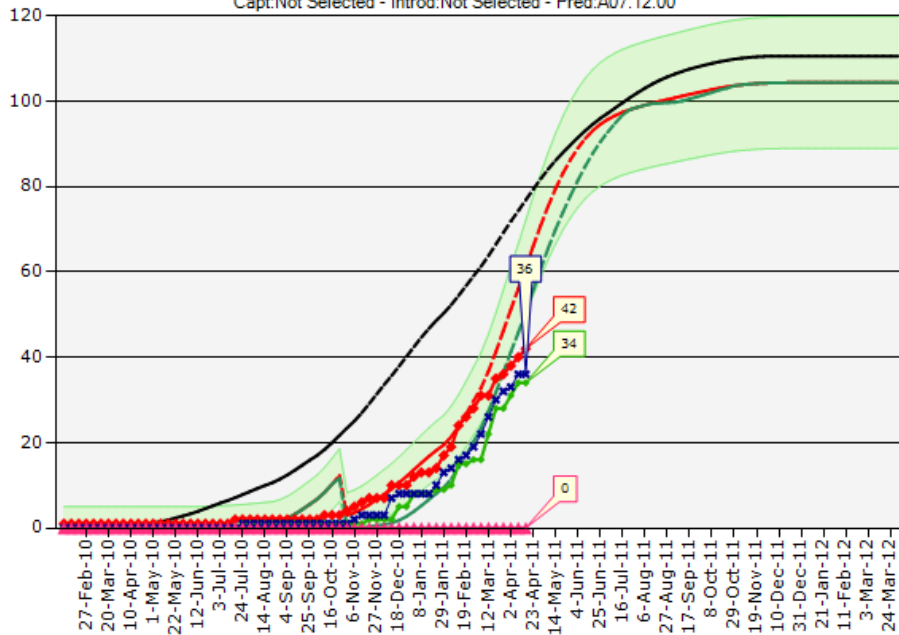
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Internal

Sample Defect Prediction/Backlog

Release Health - Working View Prediction Suite: Total SRs Arrival Prediction

(S)INFRASTRUCTURE,(P)GTR - All Customer Impacts - All Severities
 Capt:Not Selected - Introd:Not Selected - Pred:A07.12.00



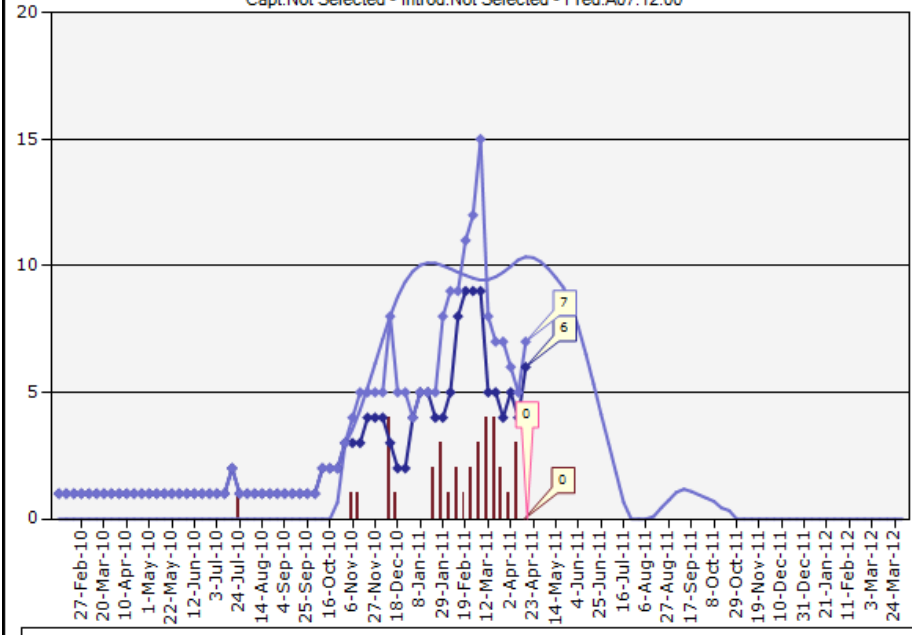
- Predicted Cumulative Arrival Range
- Predicted Cumulative Closed
- Actual Cumulative Deferred*
- Actual Cumulative Arrival
- Actual Cumulative Closed
- Actual Cumulative Resolved
- Baseline Cumulative Arrival
- Prediction Method: Undefined
- *Reported Using SR Creation Date

Data Valid As Of (CST): 4/12/2011 11:00:00 AM

Internal

Release Health - Working View Prediction Suite: Total Unresolved SR Backlog

(S)INFRASTRUCTURE,(P)GTR - All Customer Impacts - All Severities
 Capt:Not Selected - Introd:Not Selected - Pred:A07.12.00



- Predicted Unresolved Backlog Range
- Predicted Unresolved Backlog
- Predicted Unverified Backlog Range
- Actual Unresolved Backlog
- Actual Unverified Backlog
- Baseline Unresolved Backlog
- SRs Deferred*
- SRs Resolved
- Prediction Method: Undefined
- *Reported Using SR Creation Date

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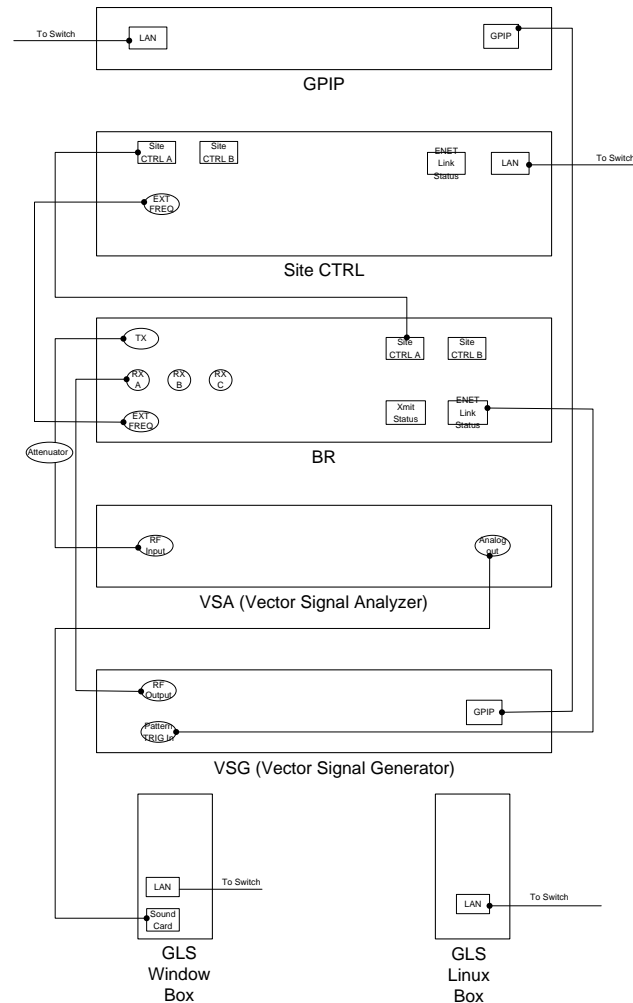
Internal

GLS/Box Test

- Generic Link Simulator
 - Motorola developed automated product test framework
 - Primarily intended for network protocol testing (message sending/receiving)
 - Extended to include RF capabilities
 - Vector Signal Analyzer (VSA)
 - Vector Signal Generator (VSG)
 - OTA Protocol Parsers/Formatters

GLS/Box Test Phase

Phase2 GLS Setup - Connections



M5 - Product Development

Complete

- M5 Goals
 - ▣ All feature development is complete
 - ▣ All box tests have been executed
 - ▣ 90% of box tests must pass
- System test begins
 - ▣ Test product and feature interactions
- Primary activities
 - ▣ Support system test team
 - ▣ Defect Repair

M3/M2 - Product Deployment

- All system testing is complete
 - ▣ 100% pass rate is the goal
- Software is turned over to factory
 - ▣ Installed on newly shipped systems
 - ▣ CDs available for customer upgrades
- Final project metrics collected and archived



Software Engineering Skills

Beneficial Coursework

- Computer languages
 - ▣ Exposure to multiple programming paradigms beneficial
 - ▣ Use appropriate language to solve problems
 - ▣ More OOP/OOD/Design Patterns would have been useful
- Operating Systems
 - ▣ RTOS concepts very useful
- Networking
 - ▣ Mobile computing is ubiquitous now

Beneficial Coursework

- Statistics
 - ▣ Used in performance modeling and profiling
 - ▣ Design For Six Sigma (DFSS)
- Communication and leadership skills
 - ▣ Essential to be able to collaborate with colleagues
 - ▣ Global collaboration is especially challenging
 - ▣ Our biggest problems are usually due to a breakdown in communication

Class work is only the beginning

- Continuous learning is essential
- New languages and frameworks keep emerging
 - ▣ Skills become obsolete very quickly
- Computing challenges have changed considerably in 12 years
 - ▣ Secure programming, Information Assurance, Privacy concerns
 - ▣ Multicore and concurrent programming

Questions

